

Exhibit C

3/11/2003 11:30 AM Upgraded from NMPU_WMT - bug 104535 by erindall (PS Administrators) (Bug 104535 - WMLegacy)

===== Opened by lindaav on 07/15/2002 11:30AM =====

PIII 500, 128mb, xp gold, 2771 player

1. We have a major feature that we are promoting on XP -- getting metadata for files that you did not rip in WMP
2. A VERY common scenario is that the user has a folder of tracks from mixed albums. For instance, it might be a folder of Bob Seger tracks (from a lot of different albums) or a folder of Christmas music (from a lot of different albums and artists)
3. Corona default -- which means at least 80% of the people will run this way -- is rename/regroup is OFF.
4. This means that when we do our metadata update magic, and then play those tracks, the album art will be wrong.

Problem1: we are saying we have a major metadata feature. Unfortunately, as currently stands, it only works for stuff grouped as albums. We need to investigate being able to target album art to the track (via guid or something) OR something. This is very bad behavior and is a non-feature for anyone other than those upgrading libraries of content ripped in Helix or Cyprus.

Problem2: I recommend we honor album art in the file over the folder. For Helix, album art in the file was the last choice because we did not have the capability to either add or delete. I recommend that this logic change for Corona. Those people who go to the trouble of adding album art will want to see it

===== Assigned by mnovak on 07/18/2002 10:15PM =====

--> Title: *AlbumArt display: we display the wrong album art by default for a folder that has tracks from different folders -> **AlbumArt display: we display the wrong album art by default for a folder that has tracks from different folders

OK, Album art from the file now wins.

Each album art download goes to its own {GUID} name.

===== Assigned by lindaav on 07/20/2002 02:21PM =====

vERIFIED IN 2777 AND 2778. Fixed.

===== Closed by erindall on 07/22/2002 01:57PM =====

--> Status: Resolved -> Closed

--> AssignedTo: erindall -> Closed

on bbtopt this no longer repro's. build 2780